

# Urgent Care’s Top Hospital-Affiliated Urgent Care Operators—by Number of Locations

The makeup of the urgent care industry has changed considerably since its inception in the 1970s. At the time, it was a radical idea to see patients with non-emergent complaints on a walk-in basis. Certainly hospitals wanted no part of it; that’s what they had emergency rooms for. Rather, the UC industry’s founders tended to be in private or small group practices, but unsatisfied with how they were practicing.

Over the decades that followed, it became clear that offering patients the chance to see a top-notch healthcare provider whenever the need arose was not just convenient for them—it could also be quite profitable for the operator. Now health and hospital systems took

note, and then some.

Today’s ownership structures reflect that delayed acceptance. There are still some urgent care businesses owned by entrepreneurial healthcare providers, but many are now part of systems operated by or affiliated with hospital and healthcare systems.

Last month, we shared with you a list of the largest “private” urgent care operators in the country, by number of locations. In this issue, we bring you an accounting of the largest urgent care operators affiliated with hospitals and health systems, according to April 2023 data from National UC Realty. ■

Ranking	Entity Name	Number of Clinics	Health System Affiliation	Unaffiliated	Urgent Care Branding or Hospital Affiliations
1	Hospital Corporation of America	270	270	0	CareNow, MD Now
2	GoHealth Urgent Care	228	228	0	Mercy, Dignity, Hartford HealthCare, ChristianaCare, Northwell, Henry Ford, Legacy, Novant, INOVA and Memorial Hermann
3	Advocate Aurora Health	119	119	0	
4	WellStreet Urgent Care	96	96	0	Corewell Health, Piedmont Healthcare, University Hospitals of Cleveland
5	Providence Health & Services	83	83	0	
6	Premier Health	77	69	8	Franciscan Missionaries of Our Lady, Trinity Health, LCMC, St. Joseph’s/Candler, University of Kansas, Hendrick Health, UT Health East Texas
7	Sanford Health	63	63	0	
7	Ascension Health	63	63	0	Excludes WellNow and Urgent Team locations
9	FastMed	169	61	108	HonorHealth, Tenet Healthcare, Baptist Health (Jacksonville)
10	ZoomCare	58	58	0	PeaceHealth
10	AdventHealth	58	58	0	Centra Care
12	CRH Healthcare	83	57	26	Emory Healthcare Network, Memorial Health

URGENT CARE'S TOP HOSPITAL-AFFILIATED URGENT CARE OPERATORS—BY NUMBER OF LOCATIONS

Ranking	Entity Name	Number of Clinics	Health System Affiliation	Unaffiliated	Urgent Care Branding or Hospital Affiliations
13	Sutter Health	54	54	0	
14	Banner Health	52	52	0	
15	WellNow Urgent Care	217	48	169	Ascension, OSF, KSB, St. Peter's, Health Network
16	Bon Secours Mercy Health	47	47	0	Includes 17 American Family Care franchise locations operated by Bon Secours Mercy Health
17	Cleveland Clinic	46	46	0	
17	Intermountain Healthcare	46	46	0	
19	Urgent Team	87	44	43	Ascension, Baptist Health, Huntsville Hospital, Washington Regional
20	MultiCare Health System	43	43	0	Indigo Urgent Care
20	UPMC	43	43	0	
22	UnityPoint Health	42	42	0	
23	OSF HealthCare	41	41	0	Excludes WellNow locations
23	UNC Health Care	41	41	0	
25	NorthShore Edward-Elmhurst Health	38	38	0	
26	Community Health Systems	37	37	0	
26	Ochsner Rush Health	37	37	0	
28	Doctors Care	53	33	20	Medical University of South Carolina
28	MedStar Health	33	33	0	
28	SSM Health	33	33	0	
31	Geisinger Health	30	30	0	
31	Tower Health	30	30	0	
33	Adventist Health	29	29	0	Centra Care Urgent Care
34	Lifebridge Health System	28	28	0	ExpressCare Urgent Care
35	Baylor Scott & White	27	27	0	
35	Corewell Health	27	27	0	Primarily Spectrum Health Urgent Care. Excludes 28 Beaumont Urgent Care by WellStreet locations
37	Baptist Health South Florida	25	25	0	
37	Northwestern Medicine	25	25	0	
37	Texas Health Resources	25	25	0	Breeze Urgent Care
40	PhysicianOne Urgent Care	25	24	1	YaleNewHavenHealth, Tufts Medicine
40	UCHealth	24	24	0	
40	St. Luke's University Health Network	24	24	0	St. Luke's Care Now
43	Essentia Health	23	23	0	
43	Mass General Brigham	23	23	0	
45	Allina Health	22	22	0	
45	Baptist Health Kentucky	22	22	0	
47	HealthPartners Park Nicollet	21	21	0	

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Ranking	Entity Name	Number of Clinics	Health System Affiliation	Unaffiliated	Urgent Care Branding or Hospital Affiliations
47	University of California Health System	21	21	0	
49	Avera Health	20	20	0	
49	CHI Health	20	20	0	
49	Lehigh Valley Health Network	20	20	0	
49	Norton Healthcare	20	20	0	
53	BayCare	19	19	0	
53	Vanderbilt Health	19	19	0	
53	WellSpan Health	19	19	0	
56	Prevea Health	18	18	0	
56	University of Rochester Medicine	18	18	0	
56	WellStar Health System	18	18	0	
56	WVU Health	18	18	0	
60	Velocity Urgent Care	17	17	0	Sentara Healthcare
60	Centura Health	17	17	0	
60	Dignity Health	17	17	0	Excluding co-branded GoHealth centers
60	Memorial Health System (MS)	17	17	0	
60	Mayo Clinic Health System	17	17	0	
60	Universal Health Services	17	17	0	
66	University Hospitals (Cleveland, OH)	16	16	0	Excluding WellStreet managed locations
66	St. Lukes Hospital (St. Louis, MO)	16	16	0	
66	LifePoint Health	19	16	3	Local hospital branding
66	Atlantic Health System	16	16	0	
66	Franciscan Health	16	16	0	
66	OhioHealth	16	16	0	
66	Tampa General Hospital	16	16	0	TGH Urgent Care Powered by Fast Track
73	CHRISTUS Health	15	15	0	
73	Cottage Health	15	15	0	
73	Fairview Health Services	15	15	0	M Health Fairview Urgent Care
73	Hackensack Meridian Health	15	15	0	
73	Hoag Medical Group	15	15	0	
73	St. Dominic's	15	15	0	MEA Same Day Care
79	Aspirus Health Care	14	14	0	
79	Baptist Memorial Health	14	14	0	
79	CoxHealth	14	14	0	
79	Hospital Sisters Health System	14	14	0	
79	MidCoast Health System	14	14	0	MidCoast WellCare
79	Parkview Health	14	14	0	
79	PeaceHealth	14	14	0	Excluding ZoomCare centers

Ranking	Entity Name	Number of Clinics	Health System Affiliation	Unaffiliated	Urgent Care Branding or Hospital Affiliations
79	Scripps Health	14	14	0	
79	Virginia Mason Franciscan	14	14	0	
79	WakeMed	14	14	0	
89	Emergence Health Holdings	38	13	25	St. Joseph's, Exeter Hospital, Lahey Health, UMASS Memorial Health
89	Ballad Health	13	13	0	
89	Erlanger Health System	13	13	0	
89	Mercy Health Systems	13	13	0	Excluding co-branded GoHealth centers
89	Novant Health	13	13	0	Excluding co-branded GoHealth centers
94	AtlantiCare Urgent Care	12	12	0	
94	BJC HealthCare	12	12	0	
94	Froedtert Medical Center	12	12	0	
94	Henry Ford Health System	12	12	0	Excluding co-branded GoHealth centers
94	Indiana University Health	12	12	0	
94	Marshfield Clinic	12	12	0	
94	Rochester Regional Health	12	12	0	
94	University of Maryland Medical System	12	12	0	

Data source: National UC Realty.



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