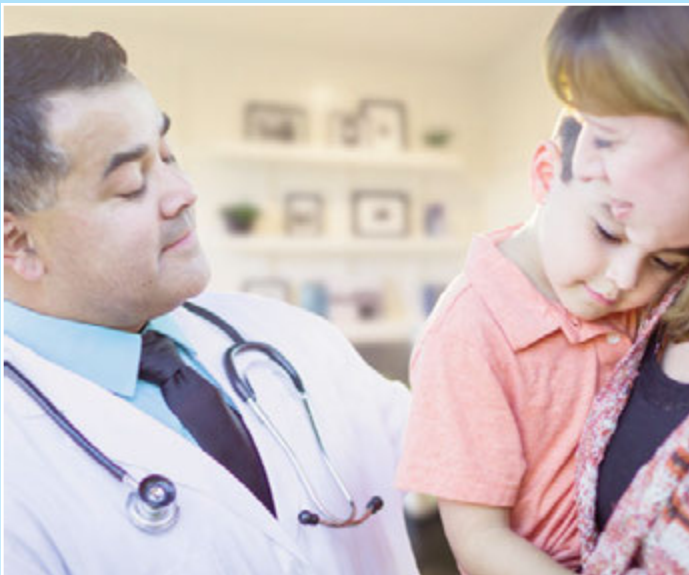




A Snapshot of Pediatric Urgent Care Operations

In October, we offered a glimpse at the operating hours of pediatric urgent care centers around the country. We also promised to share more on that growing segment of the urgent care marketplace—and this month we’re following through on that.

Methods: Cross-sectional survey of U.S. pediatric urgent care centers (35 respondents). Administrative and operational metrics were collected, and averages reported as medians. The data are part of a larger pool that we expect to be the subject of an expansive article in a future issue of *JUCM*. ■



75 minutes, median registration to discharge order

2-3 providers/shift on staff

2 patients/provider per hour

~25,000 patients per year (average)

2% transfer rate (IQR 1.0 - 2.5)

Procedures Commonly—and Uncommonly—Performed in Pediatric Urgent Care Centers

Common procedures	Uncommon procedures
<ul style="list-style-type: none"> • Nursemaid reductions • Splinting • Simple suturing/staples/medical glue • Foreign body removal • Incision & drainage • Trephination • Fluorescein eye staining 	<ul style="list-style-type: none"> • Multilayer suturing • Moderate sedations • G-tube replacement • Reduction of non-nursemaid dislocations

Data source: Montalbano A. Organization for Urgent Care Health (OUCH): 2015 Data. Kansas City, MO. December 2016.