

DEVELOPING DATA

hese data from the 2012 Urgent Care Industry Benchmarking Study are based on a sample of 1,732 urgent care centers; 95.2% of the respondents were UCAOA members. Among other criteria, the study was limited to centers that have a licensed provider onsite at all times; have two or more exam rooms; typically are open 7 days/week, 4 hours/day, at least 3,000 hours/year; and treat patients of all ages (unless specifically a pediatric urgent care).

In this issue: What Benefits Do Physicians Employed By Urgent Care Centers Receive?

Benefit (in descending order)	% of Centers Providing Benefit
Malpractice insurance	95.1 (77.6 in 2010)
Including tail covera	ge 69.9
Without tail coverag	ge 17.1
Varies per physicia	an 8.1
Health Insurance	78 (72.4 in 2010)
CME Funds	70.7 (59.2 in 2010)
Paid Time Off	65.0
Combination PT	0 52.0
Vacation On	ly 11.4
Sick Time On	ly 0.8
Personal Time On	ly 0.8
Dental Insurance	58.5 (46.9 in 2010)
401k Program	57.7
CME Time Off	54.5
Life Insurance	53.7 (48.0 in 2010)
Vision Insurance	48.8 (39.8 in 2010)
Short Term Disability	42.3 (35.7 in 2010)
Long Term Disability	37.4 (35.7 in 2010)
Profit Sharing	34.1 (22.4 in 2010)

In general, employed physician benefits have improved since 2010, with slightly greater numbers of centers providing basic benefits packages across all categories. With physicians playing such an important role in the success of a center, centers may be improving their packages in order to attract higher-quality candidates for these roles.

Note: 2010 comparisons shown where available.

Acknowledgement: The 2012 Urgent Care Industry Benchmarking Study was funded by the Urgent Care Association of America and administered by Anderson, Niebuhr and Associates, Inc. The full report can be purchased at www.ucaoa.org/benchmarking.