

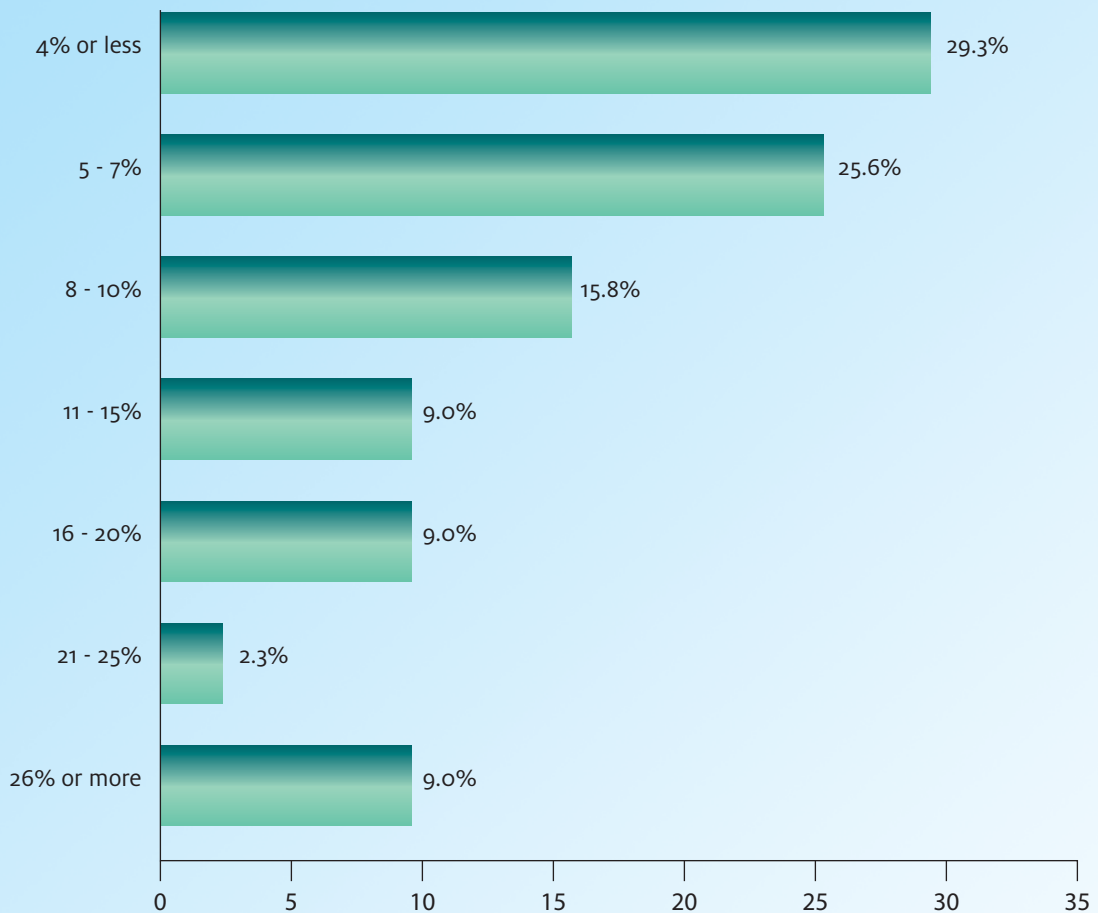


DEVELOPING DATA

These data from the 2012 Urgent Care Industry Benchmarking Study are based on a sample of 1,732 urgent care centers; 95.2% of the respondents were UCAOA members. Among other criteria, the study was limited to centers that have a licensed provider onsite at all times; have two or more exam rooms; typically are open 7 days/week, 4 hours/day, at least 3,000 hours/year; and treat patients of all ages (unless specifically a pediatric urgent care).

In this issue: What Percentage of Patients Do Urgent Care Centers Send Elsewhere for Diagnostic Tests?

PERCENTAGE OF PATIENTS URGENT CARE CENTERS SEND ELSEWHERE FOR DIAGNOSTIC TESTS



Most urgent care centers continue to serve as a “one stop shop” for most of their patients, with only 13.1% of all patients being sent elsewhere for diagnostic testing not available onsite (n=133).

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