

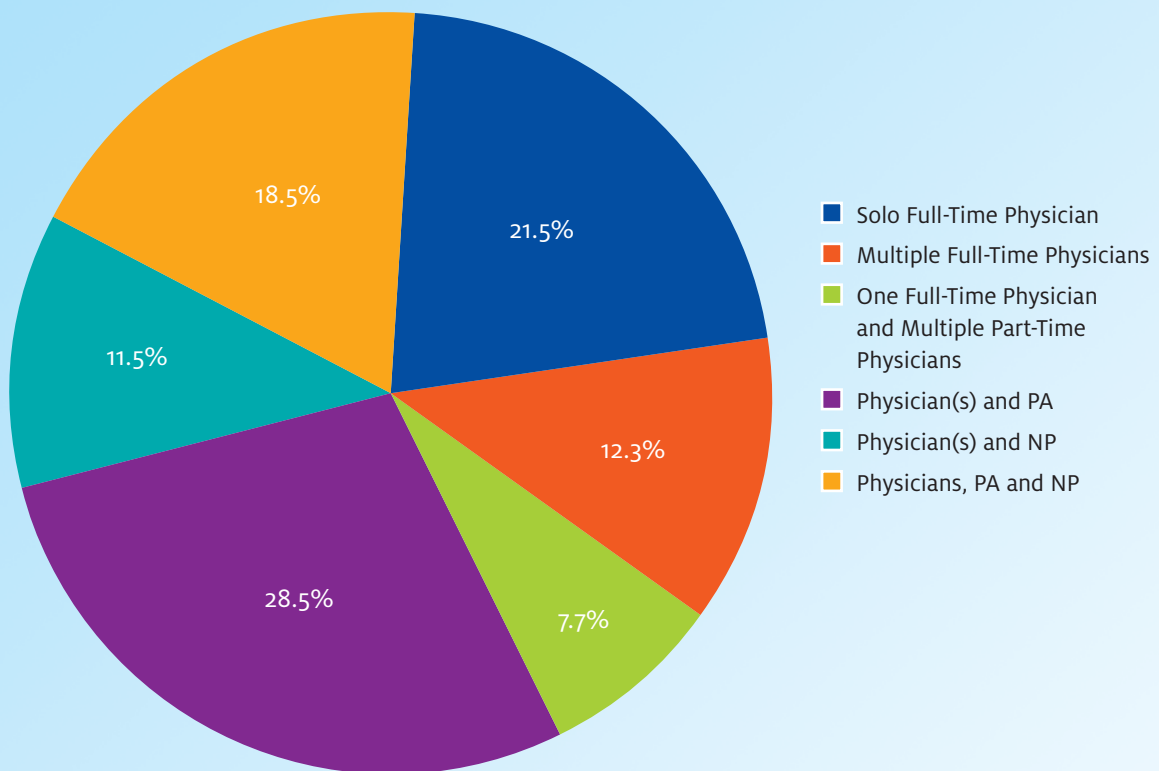


DEVELOPING DATA

These data from the 2012 Urgent Care Industry Benchmarking Study are based on a sample of 1,732 urgent care centers; 95.2% of the respondents were UCAOA members. Among other criteria, the study was limited to centers that have a licensed provider onsite at all times; have two or more exam rooms; typically are open 7 days/week, 4 hours/day, at least 3,000 hours/year; and treat patients of all ages (unless specifically a pediatric urgent care).

In this issue: What Provider Models Are Used by Urgent Care Centers?

PROVIDER MODELS %



Urgent care remains a physician-led model, with 94.1% of centers having at least one full-time employed physician on staff and 96.3% of centers having at least one hourly physician on staff. 41.5% of centers have a “physician-only” model—this is up from the 2010 data (36.2%). Provider models beyond this physician baseline show wide variety across the industry.

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