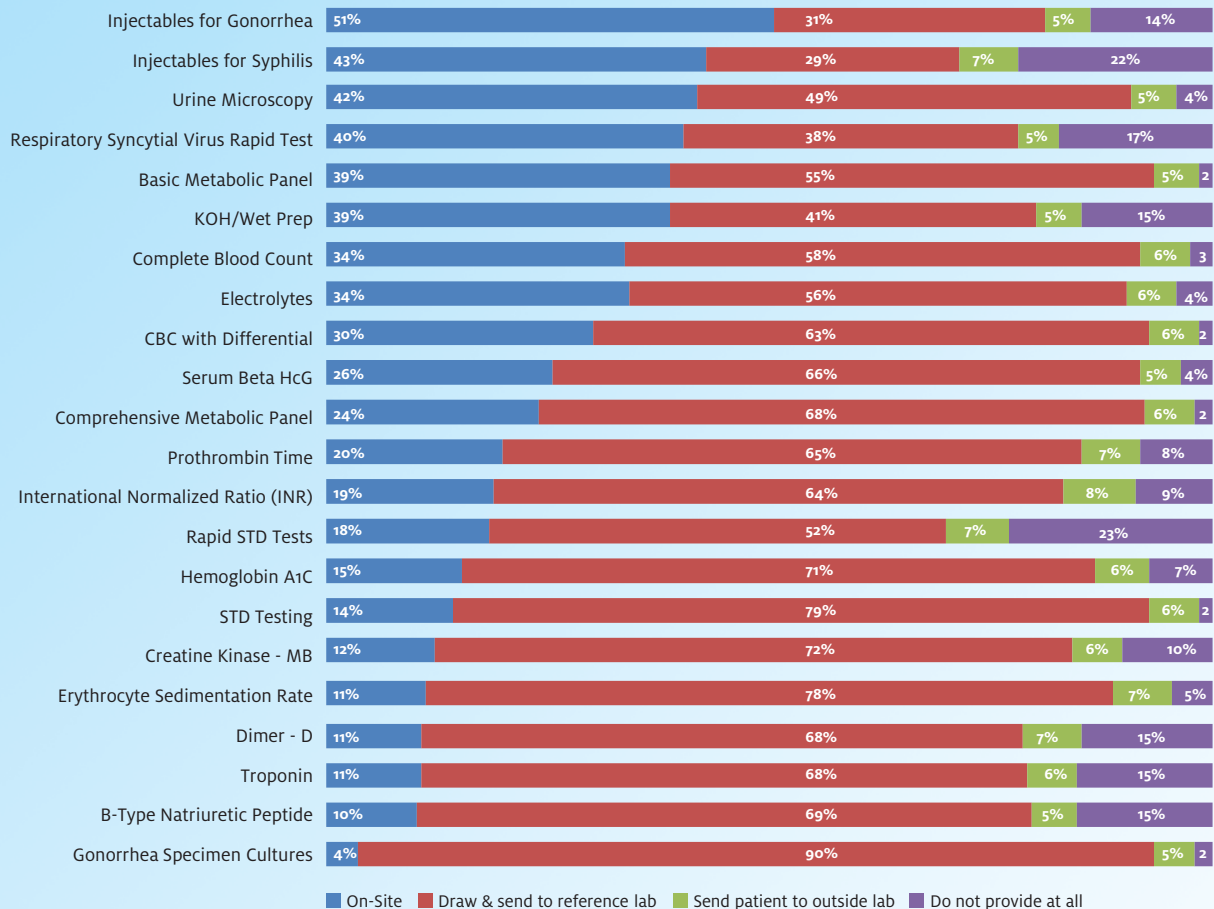


DEVELOPING DATA

These data from the 2012 Urgent Care Industry Benchmarking Study are based on a sample of 1,732 urgent care centers; 95.2% of the respondents were UCAOA members. Among other criteria, the study was limited to centers that have a licensed provider onsite at all times; have two or more exam rooms; typically are open 7 days/week, 4 hours/day, at least 3,000 hours/year; and treat patients of all ages (unless specifically a pediatric urgent care).

In this issue: What Additional Clinical Services Are Urgent Care Centers Providing?

SERVICES PROVIDED



Clinical services beyond those that are general often are made available to patients at the urgent care center, but the actual processing of the services is done elsewhere. The graph above covers a broad variety of clinical services and how/where they are typically provided.

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