



# DEVELOPING DATA

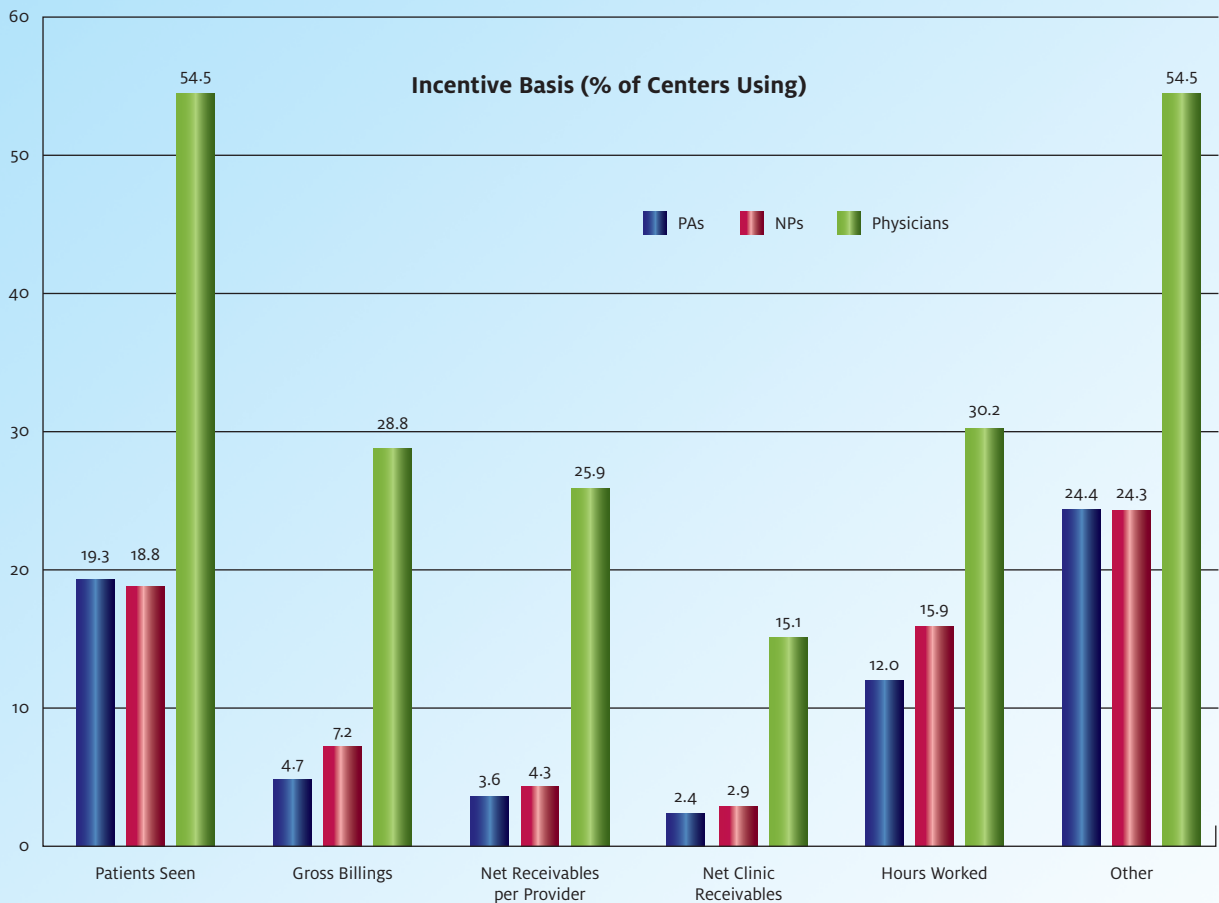
These data from the 2012 Urgent Care Industry Benchmarking Study are based on a sample of 1,732 urgent care centers; 95.2% of the respondents were UCAOA members. Among other criteria, the study was limited to centers that have a licensed provider onsite at all times; have two or more exam rooms; typically are open 7 days/week, 4 hours/day, at least 3,000 hours/year; and treat patients of all ages (unless specifically a pediatric urgent care).

In this issue: What Incentives Are Urgent Care Providers Receiving?

## OTHER INCENTIVE STRUCTURES FOR PROVIDERS

In addition to salary and general benefits, 45% of centers incentivize their physicians with bonuses based on productivity and other measures shown below, the most frequent being patients seen by the provider. Only 25.2% of centers offer incentives to their physician assistants and nurse practitioners (n = 83).

Note: categories do not add to 100% as some centers provide more than one.



Acknowledgement: The 2012 Urgent Care Industry Benchmarking Study was funded by the Urgent Care Association of America and administered by Anderson, Niebuhr and Associates, Inc. The full report can be purchased at [www.ucaoa.org/benchmarking](http://www.ucaoa.org/benchmarking).