



DEVELOPING DATA

These data from the 2010 Urgent Care Benchmarking Survey are based on responses of 1,691 US urgent care centers; 32% were UCAOA members. The survey was limited to “full-fledged urgent care centers” accepting walk-ins during all hours of operation; having a licensed provider and x-ray and lab equipment onsite; the ability to administer IV fluids and perform minor procedures; and having minimal business hours of seven days per week, four hours per day.

In this issue: What employee benefits are clinical staff receiving in your center?

BENEFITS FOR CLINICAL STAFF OTHER THAN PHYSICIANS, PAs AND NPs

The 2010 question specified full-time employed physicians. Questions were also asked about benefits coverage for independent contractors who were physicians and centers almost unanimously do not provide coverage for these types of workers, as would be expected.

Benefit	X-ray Tech <i>(9.38% of centers reported no full-time x-ray tech on staff)</i>	RN <i>(32% of centers reported no full-time RNs on staff)</i>	LPNs <i>(24.32% of centers reported no full-time LPNs on staff)</i>	NA <i>(26.83% of centers reported no full-time nurse asst on staff)</i>
Health Insurance	61.8	42.7	40.0	49.5
Retirement Plan	50.0	39.6	32.0	38.1
Malpractice Insurance	26.5	20.8	17.0	17.5
Life Insurance	36.3	31.3	25.0	26.8
Short-term Disability	27.5	26.0	20.0	19.6
Long-term Disability	23.5	19.8	13.0	14.4
Vision Care	33.3	25.0	23.0	25.8
Dental Care	42.2	28.1	26.0	27.8
Continuing Medical Education	29.4	21.9	11.0	13.4
State Licensure Fee	21.6	13.5	11.0	13.4
Profit Sharing	9.8	5.2	5.0	7.2
No Benefits	11.8	10.4	15.0	15.5

Acknowledgement: The 2010 Urgent Care Benchmarking Study was funded by the Urgent Care Association of America and administered by Professional Research Associates, based in Omaha, NE. The full 40-page report can be purchased at www.ucaoa.org/benchmarking.