



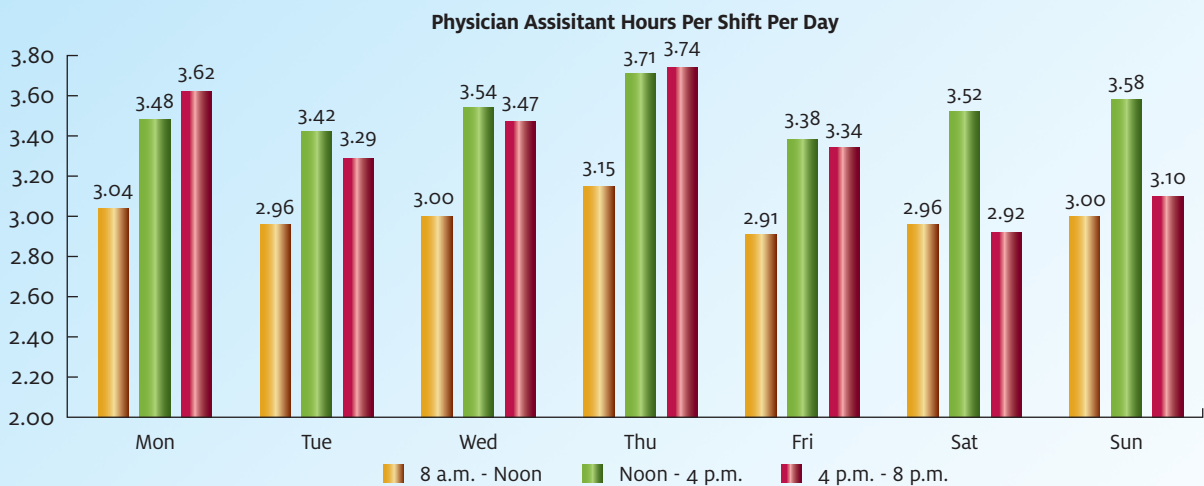
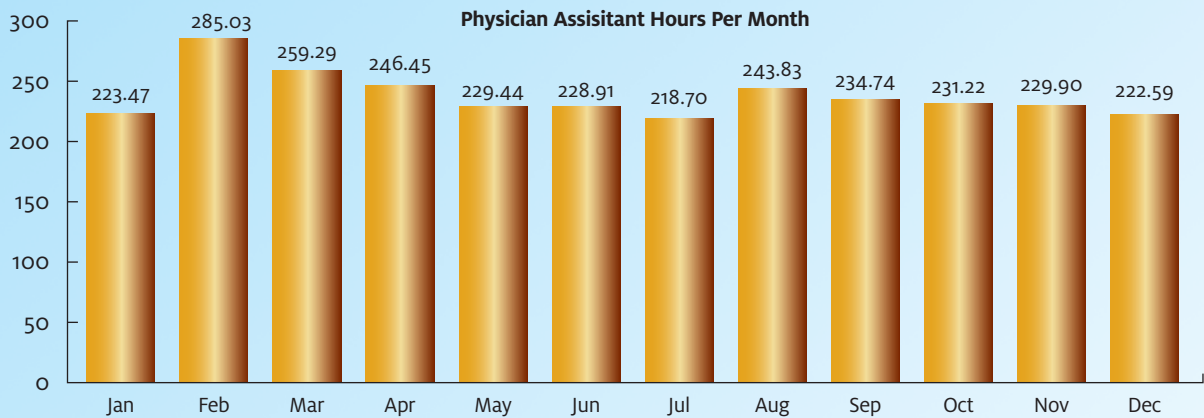
DEVELOPING DATA

These data from the 2010 Urgent Care Benchmarking Survey are based on responses of 1,691 US urgent care centers; 32% were UCAOA members. The survey was limited to “full-fledged urgent care centers” accepting walk-ins during all hours of operation; having a licensed provider and x-ray and lab equipment onsite; the ability to administer IV fluids and perform minor procedures; and having minimal business hours of seven days per week, four hours per day.

In this issue: How many hours are physician assistants working in your center?

PHYSICIAN ASSISTANT STAFFING

The 2008 survey looked generally at numbers of professionals on staff, as well as at patient volume per provider, qualifications of physicians, and physician benefits. The 2010 survey delved into these aspects much more in depth and in some new areas. From January to December 2009, 47.4% of all centers reported at least one physician assistant working. Among these centers, the following results apply:



Acknowledgement: The 2010 Urgent Care Benchmarking Study was funded by the Urgent Care Association of America and administered by Professional Research Associates, based in Omaha, NE. The full 40-page report can be purchased at www.ucaoa.org/benchmarking.