



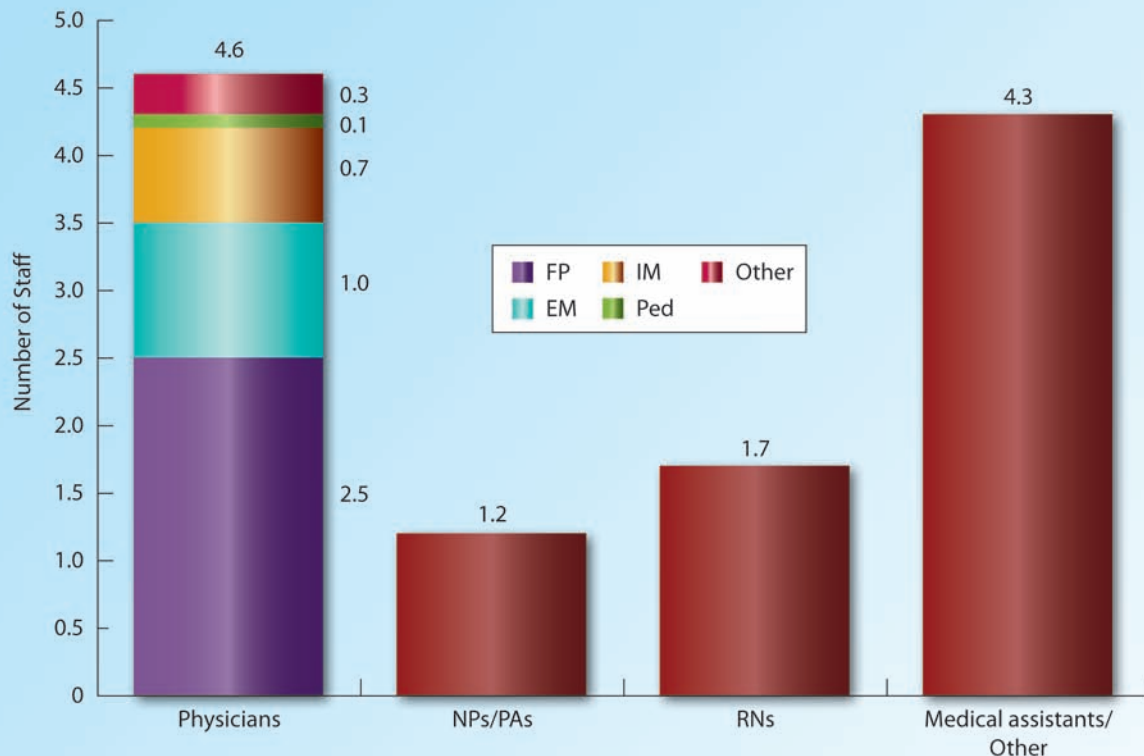
## DEVELOPING DATA

In early 2008, UCAOA revamped its annual survey in conjunction with researchers at Massachusetts General Hospital and Harvard University with the goal of assuring that the UCAOA Benchmarking Committee's efforts produced a scientifically valid report.

Here, we present some of the data from this landmark survey, to which 436 urgent care centers responded.

*In this issue:* What clinical staff is working in urgent care centers?

### STAFFING MODELS IN URGENT CARE CENTERS



It is important to note that these data do not necessarily reflect full-time clinical staff; in fact, responses to the survey showed just 1.7 physician, 0.4 NP or PA, 0.7 RN, and 2.3 medical assistant/other clinical staff work full time in the "typical" urgent care center.

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If you are aware of new data that you've found useful in your practice, let us know via e-mail to [editor@jucm.com](mailto:editor@jucm.com). We'll share your discovery with your colleagues in an upcoming issue of *JUCM*.