



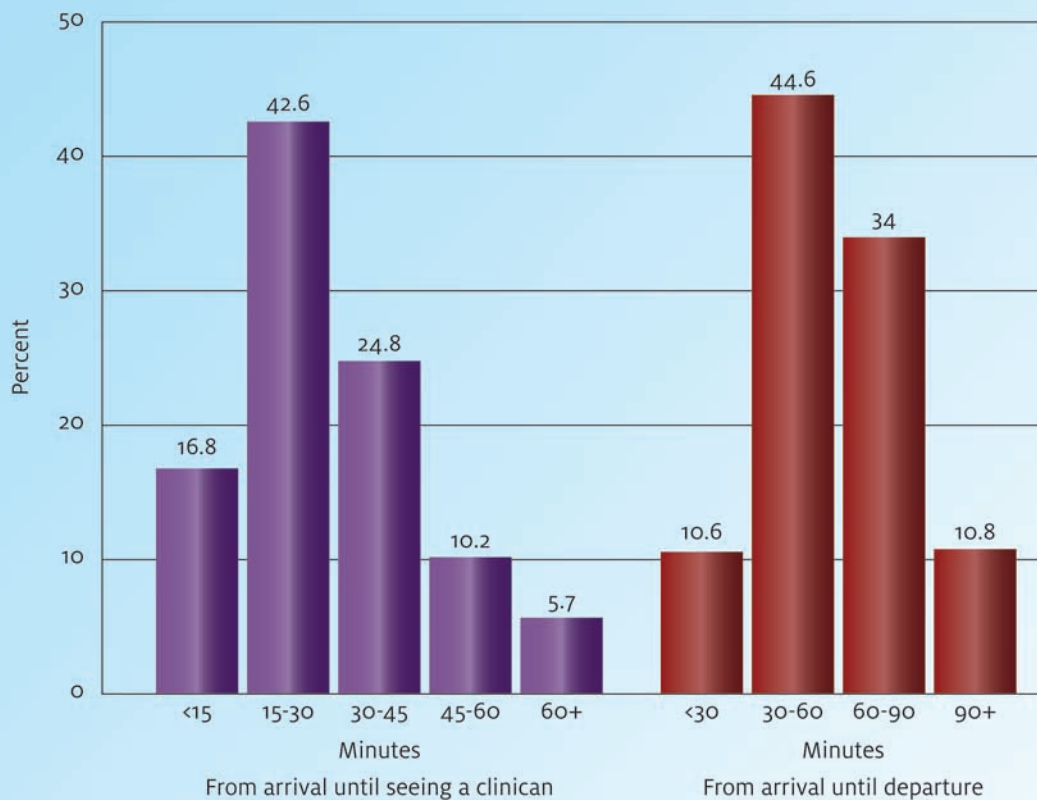
DEVELOPING DATA

In early 2008, UCAOA revamped its annual survey in conjunction with researchers at Massachusetts General Hospital and Harvard University with the goal of assuring that the UCAOA Benchmarking Committee's efforts produced a scientifically valid report.

Here we present some of the findings from this landmark survey, to which 436 urgent care centers responded.

In this issue: How much time do patients spend in urgent care centers, on average?

TIME PATIENTS SPEND IN URGENT CARE CENTERS



These data support—and, perhaps just as important, quantify—the oft-quoted notion that a typical visit to the urgent care center is less time consuming than the typical visit to the emergency room.

Acknowledgment: Data submitted by Robin M. Weinick, PhD, assistant professor, Harvard Medical School and senior scientist, Institute for Health Policy, Massachusetts General Hospital. Dr. Weinick is also a member of the *JUCM* Advisory Board. Financial support for this study was provided by UCAOA.

If you are aware of new data that you've found useful in your practice, let us know via e-mail to editor@jucm.com. We'll share your discovery with your colleagues in an upcoming issue of *JUCM*.